

# Annual fire conference and exhibition 2012

## Resilience – protecting people and places

Tuesday 20 – Wednesday 21 March 2012

Highcliff Marriott Hotel, St Michael's Road, West Cliff, Bournemouth BH2 5DU

### Who should attend:

- members of fire and rescue authorities
- chief fire officers
- portfolio holders in county fire authorities
- chief executives of county fire authorities
- members and officers from housing, economic regeneration and emergency planning.



# Resilience – protecting people and places

The 15th annual LGA fire conference and exhibition 'Resilience – protecting people and places' will be an opportunity to focus on and explore resilience within fire and rescue services and the way they support resilience locally and nationally.

Over two days delegates from the sector, chairs and chief officers from fire and rescue authorities, government officials and fire industry representatives will come together to hear from the foremost experts and thinkers in the field. A variety of interactive workshops designed to share practical knowledge and look at best practice case studies will be available to delegates.

The programme will include sessions on:

- exploring the role fire and rescue services play in national and local resilience
- the contribution of the fire and rescue service in tackling the August 2011 civil disturbances
- resilience training across the emergency services
- resilience and the new national framework
- preparedness for the Olympic and Paralympic Games
- outsourcing of services within fire and rescue services
- peer support
- the impact of the Localism Act on fire and rescue services dealing with unwanted and false alarms
- how fire and rescue services work to deal with environmental disasters and challenges
- the relationship between industrial relations and resilience.

Delegate rates have been held at 2008 prices.

## Accommodation

We have secured some special rates with a range of four and three-star hotels in close proximity to the conference hotel, the Highcliff Marriott.

For booking accommodation, please visit the bespoke webpage which has been set up by Visit Bournemouth:

<https://www.conferencebookings.co.uk/delegate/BMHANNUALFIRE2012>

Alternatively visit

[www.ConferenceBookings.co.uk](http://www.ConferenceBookings.co.uk) and enter the following event code: BMHANNUALFIRE2012.

### Contact details for Visit Bournemouth

Delegate Reservations team

**E** [deleres@bournemouth.gov.uk](mailto:deleres@bournemouth.gov.uk)

**T** 01202 451722

**F** 01202 451743



PRTV is the official sole supplier of LG Intelligence TV. If you are unable to attend or have colleagues who want to view, PRTV coverage means:

- people do not have to miss the event due to location, budget and time restrictions
- films and slides fully synchronised on screen
- online delegates can interact and ask questions via twitter
- councils can reduce travel, costs and time out of the office
- content available live and on demand.

## Day 1 – Tuesday 20 March 2012

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- 09.30 Registration, refreshments and exhibition viewing
- 
- 10.30 **Conference opening and chairman's welcome**
- Cllr Brian Coleman AM, Chairman, Local Government Association Fire Services Management Committee and Leader, London Fire and Emergency Planning Authority  
The Worshipful The Mayor of Bournemouth, Cllr Chris Rochester
- 
- 10.45 **Session 1: What does local and national resilience mean?**
- Chairman: Carolyn Downs, Chief Executive, Local Government Association  
Lee Howell, President, Chief Fire Officers' Association  
Jon Hall, Chief Fire Officer, Gloucestershire Fire and Rescue Service and Chairman, National Resilience Board  
Matt Wrack, General Secretary, Fire Brigades Union
- Questions and discussion
- 
- 11.45 Refreshments, networking and exhibition viewing
- 
- 12.10 **Plenary 1: Civil disturbances 2011: contribution of the fire service to prevention**
- Chairman: Cllr Jeremy Hilton, Member, Fire Services Management Committee, Member, National Resilience Board and Gloucestershire Fire and Rescue Authority  
Simon Marcus, Riots, Communities and Victims Panel  
Steve McGuirk, Chief Fire Officer, Greater Manchester Fire and Rescue Service  
Frances Done, Chief Executive, Youth Justice Board
- Questions and discussion
- 
- 13.15 Lunch, networking and exhibition viewing
- 
- 13.45-14.10 **Fringe events** (further information on page 6)
- 
- 14.15 **Workshop sessions** (further information on pages 6 and 7)
- These workshops will be repeated on day two. Places are allocated on a first-come, first-served basis according to room capacity
- W1. Resilience training across the emergency services**
- Chairman: David Cartwright, Member, Fire Commission and Chairman, LGA's Working Group on the Fire Service College  
Kim Robinson, Chief Executive, Fire Service College  
Michael Charlton-Weedy, Emergency Planning College  
Chief Superintendent Martin Bagshaw, People and Development, National Policing Improvement Authority
- W2. National Framework: a new relationship**
- Chairman: Cllr Andre Gonzalez de Savage, Member, Fire Services Management Committee and Northamptonshire County Council  
Susan Johnson, Chief Executive, County Durham and Darlington Fire and Rescue Service and Director of Corporate Services and Sector Improvement, Chief Fire Officers' Association  
Neil O'Connor, Director, Fire and Resilience, Department for Communities and Local Government
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### **W3. Preparedness for the Olympic and Paralympic Games**

Chairman: [Cllr Ann Holland](#), Member, Fire Services Management Committee, Essex Fire Authority and Mayor of Southend-on-Sea

Commissioner [Ron Dobson](#) and Assistant Commissioner [Gary Reason](#), London Fire and Emergency Planning Authority

Assistant Commissioner [Chris Allison](#), Olympics and Paralympics and National Olympic Security Coordinator, Metropolitan Police

### **W4. Outsourcing of services within the fire and rescue service**

Chairman: [Cllr Brian Coleman AM](#), Chairman, Local Government Association Fire Service Management Committee and Leader, London Fire and Emergency Planning Authority

Speakers to be confirmed

### **W5. Peer support – supporting each other**

Chairman: Day 1: [Cllr Jeremy Hilton](#), Member, Fire Services Management Committee, Member, National Resilience Board and Gloucestershire Fire and Rescue Authority

Chairman: Day 2: [Cllr Kay Hammond](#), Member, Fire Services Management Committee and Surrey County Council

[Joy Brindle](#), Assistant Chief Fire Officer, Tyne and Wear Fire and Rescue Service

[Andy Bates](#), Principal Adviser, Local Government Association

[Gary Hughes](#), Programme Manager, Local Government Association

### **W6. Localism Act – general power and charging for unwanted and false alarms**

Chairman: [Cllr Terry Stacy](#), London Fire and Emergency Planning Authority

[Iain Cox](#), Chief Fire Officer, Royal Berkshire Fire and Rescue Service and Director of Prevention And Protection, Chief Fire Officers' Association

[Sir Ken Knight](#), Chief Fire and Rescue Adviser, Department for Communities and Local Government

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15.15 Refreshments, networking and exhibition viewing

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### 15.45 **Plenary 2: Environmental challenges**

Chairman: [Cllr Sian Timoney](#), Member, Fire Services Management Committee and Chairman, Bedford and Luton Combined Fire Authority

[Darran Gunter](#), Chief Fire Officer, Dorset Fire and Rescue Service

[Hilary Aldridge](#), National Head of Incident Management, Environment Agency

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16.05 Questions and discussion

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16.20 Close of day one by conference chairman

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### 16.40 **Political group meetings**

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### 17.50 **Fire authorities meetings**

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19.30 Drinks reception hosted by PBI Products

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20.00 Conference dinner sponsored by Infographics

## Day 2 – Wednesday 21 March 2012

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- 08.00- **Breakfast session 1 – combining fire controls: the politics and the**  
08.45 **practicalities – a case study presented by Buckinghamshire, Cambridgeshire and Suffolk Fire and Rescue Services**
- Chairman: [Cllr David Rowlands](#), Chairman, Buckinghamshire and Milton Keynes Fire Authority  
[Cllr Roy Pegram](#), Chairman, Cambridgeshire and Peterborough Fire Authority  
[Cllr Colin Spence](#), Portfolio Holder for Public Protection, Suffolk Fire Authority  
[Adrian Crook](#), Deputy Chief Fire Officer, Buckinghamshire Fire and Rescue Service  
[Graham Stagg](#), Chief Fire Officer, Cambridgeshire Fire and Rescue Service  
[Andy Fry](#), Chief Fire Officer, Suffolk Fire and Rescue Service
- 08.00- **Breakfast session 2 – Executive Leadership Programme**  
08.45 [Cllr Richard Hobbs](#), Warwickshire Fire and Rescue Authority  
[Des Prichard](#), Chief Fire Officer, East Sussex Fire and Rescue Service
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- 09.00 Registration, refreshments and exhibition viewing
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- 09.40 Welcome back from conference chairman
- [Cllr Brian Coleman AM](#), Chairman, Local Government Association Fire Services Management Committee and Leader, London Fire and Emergency Planning Authority
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- 09.45 **Plenary 3: Ministerial address**
- Chairman: [Cllr Brian Coleman AM](#), Chairman, Local Government Association Fire Services Management Committee and Leader, London Fire and Emergency Planning Authority  
[Bob Neill MP](#), Parliamentary Under Secretary of State, Department for Communities and Local Government
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- 10.15 Questions and discussion
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- 10.30 **Workshop sessions – repeat of day 1**
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- 11.30 Refreshments and exhibition viewing
- 
- 12.00 **Panel discussion: Industrial relations and resilience**
- Chairman: [Cllr Christopher Newbury](#), Fire Services Management Committee and Member, Wiltshire Fire and Rescue Authority  
[John Barton](#), Retained Firefighters' Union  
[Andy Dark](#), Assistant General Secretary, Fire Brigades Union  
[Roy Wilsher](#), Director of Operational Response, Chief Fire Officers' Association  
[Andy Cook](#), Founder and Chief Executive, Marshall-James
- 
- 12.30 Questions and discussion
- 
- 12.40 Close of conference by [Cllr Brian Coleman AM](#), Chairman, Local Government Association Fire Services Management Committee and Leader, London Fire and Emergency Planning Authority
- 
- 13.00 Lunch and exhibition viewing
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# Workshops and fringe events

## Fringe events

Tuesday 13.45-14.10

### **Look to the future: understand and implement alternative service delivery models**

Optima is working hand-in-hand with emergency services through these challenging times to achieve more with less. By accurately modeling alternative delivery models and maximising the efficiency of operational resource across one or more counties in real time, Optima's commercially proven products ensure you are prepared to deal with the tough challenges ahead.

### **Delivering efficiency savings, reducing risk and improving data quality through an integrated approach to Fire Service Management Systems and Processes**

Many F&RS have separate or loosely integrated IT systems. This 'silo' approach can prove inefficient, increase risk and prevent access to accurate information such as resource availability which is impacted by multiple dynamic factors. In this session we will discuss an integrated approach to departmental systems and processes and highlight fire service case studies and the significant real life improvements achieved.

## Workshops

Tuesday 14.15-15.15 and

Wednesday 10.30-11.30

### **W1. Resilience training across the emergency services**

In this workshop delegates will get the opportunity to hear about the new arrangements for the Fire Service College and learn about how other emergency services conduct their resilience training from a central/national perspective.

### **W2. National Framework: a new relationship**

The consultation on the new fire National Framework began on 12 December 2011. The framework seeks to describe the relationship that fire authorities will have with national government and communities for the foreseeable future. This session will discuss the opportunities and implications of the new approach.

### **W3. Preparedness for the Olympic and Paralympic Games**

This workshop will cover the final arrangements fire and rescue services are making within their services and their partners for the Olympic Games. How can fire and rescue services and partners support each other to plan and deploy resources and services if and when required?

## Workshops continued

### **W4. Outsourcing of services within the fire and rescue service**

This workshop will provide the opportunity for delegates to discuss what contribution outsourcing can make to efficiencies, what the barriers are and what the potential savings might be.

### **W5. Peer support – supporting each other**

Delegates will have a chance to hear about how fire and rescue authorities support each other by acting as critical friends and partners. This workshop will also provide an opportunity to find out more about the Local Government Association and Chief Fire Officers' Association's redesigned sector led peer offer support model for fire and rescue authorities.

### **W6. Localism Act – general power and charging for unwanted and false alarms**

This session will focus on fire and rescue authorities' general powers and their abilities to charge for services rendered (subject to statutory limitations) and unwanted automated fire alarms caused by mis-installations and malfunctions.

## Sponsors

### **Our main conference sponsor**



Lion Apparel is the world's largest provider of firefighter protective apparel. The company

has unrivalled experience in garment manufacture, supply chain and service management to emergency services.

[www.lionapparel.co.uk](http://www.lionapparel.co.uk)

### **Dinner sponsor**



Infographics are Microsoft Gold Partners

specialising in software solutions for Fire and Rescue Services (FRS). Many FRS have separate or loosely-integrated IT systems for HR, Availability, Training & Development, Health & Safety, Fleet & Asset Management, Workflow, and so on. Infographics' FireWatch and FloSuite software products help clients to join up departments, reduce risk, eliminate 'silo' working practices and increase efficiency. [www.infographics.co.uk/](http://www.infographics.co.uk/)

### **Drinks reception sponsor**



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### **Media sponsor**



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20–21 March 2012

## How to register:

- Sign up for the LGA conference and events monthly e-bulletin at: [www.local.gov.uk/my-account](http://www.local.gov.uk/my-account)
- Complete booking form and return signed copy by post: LGA Events Team, Local Government House, Smith Square, London, SW1P 3HZ

E [events@local.gov.uk](mailto:events@local.gov.uk)

F 020 7863 9158

T 020 7664 3000

Please copy this form if you are sending more than two delegates. **Unfortunately we are unable to accept telephone bookings.**

## Organisation name:

Invoice address:

Postcode:

## Delegate one

Title (Cllr/Mr/Mrs/Ms/Miss):

Full name:

Designation:

Tel:

Email:

Facilities/dietary requirements (please tick as applicable)

- Vegetarian     Vegan     Wheelchair access  
 Induction loop     Large print     Other

## Delegate two

Title (Cllr/Mr/Mrs/Ms/Miss):

Full name:

Designation:

Tel:

Email:

Facilities/dietary requirements (please tick as applicable)

- Vegetarian     Vegan     Wheelchair access  
 Induction loop     Large print     Other

### Data Protection Act 1998

The LGA handles personal data in accordance with the Data Protection Act 1998. Sometimes we may pass on your details to third parties for marketing purposes or for mailing information about goods and services that we believe may be of interest to you.

If you **do not** wish this information to be used by **third parties** for these purposes please indicate this by placing a cross in the box

If you **do not** wish to be notified about future **LGA conferences and events** please indicate by placing a cross in the box

**Rates:** per delegate (*please tick as appropriate*)

- Member £360.00 plus VAT  
 Non Member £460.00 plus VAT

## Community/Voluntary Sector Rate

A limited number of places are available to representatives from small community and voluntary organisations at a reduced rate. Please contact the conference administrator on 020 7664 3131 for further details.

Your purchase order number \_\_\_\_\_

## Payment options

Please tick as appropriate. Please also ensure remittance advice contains full event details.

- I enclose a cheque for £\_made payable to the Local Government Association
- Please invoice us for £\_quoting ref: **C8401**
- By BACS: to Nat West, sort code 56-00-20 a/c number 24575607
- Please forward a VAT receipt (this will be sent to you in due course – LGA VAT No. 676078107)

## Terms and conditions

By completing this booking form you are indicating you wish to attend an LGA conference. If there are places available you will receive booking confirmation and/or joining instructions in due course. If there is limited or no availability you will be advised within two working days that you have been placed on a waiting list

**Substitute** delegates are welcome. If possible, please advise name changes in advance, in writing via email or fax. Invoicing will generally reflect the delegate who attended the conference unless a name change is received after invoicing. The LGA expects invoices to be paid as per the original delegate booking.

**Purchase order numbers** must be provided with booking forms. Bookings will not be processed until a valid purchase order number has been supplied.

Cancellations must be advised in writing via email or fax by **20 February 2012** after which it will not be possible to refund fees. Bookings received and subsequently cancelled after these dates or bookings for delegates who do not attend on the day will still be payable in full, whatever the circumstances eg changes to delegate's personal circumstances, inclement weather, transport delays or any other reasons outside the LGA's control.

**Note** It may be necessary for reasons beyond the control of the LGA to change the content, timing, speakers or the venue for this conference. Please be advised that the LGA cannot be held responsible for any travel or accommodation costs incurred should a conference be postponed or cancelled.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Please note: by signing this booking form you are agreeing to the terms and conditions detailed above.**